



# A MESSAGE TO OUR QUEENSLAND RESIDENTS

We appreciate your support and patience during a very testing 2020.

As you are aware the COVID situation is still current and needs a cautious approach until the virus is contained.

With regard to visitors and service providers entering the village or your units, they must go directly to reception and sign in and follow our COVID-19 procedures. No one should be directly accessing any part of the village, unless they are registered residents or staff.

We will request that any visitor or service provider, who does not follow the companies COVID practices will be asked to leave the village. This is for the benefit of all staff and residents at the village.

We request that if you have after-hours visitors or service providers that you record their names and address with a phone number.

Again thank you for your assistance during this unique situation of COVID-19.